

# What You Want to Know

About Lectora Online

The cloud, security and everything in between

What is cloud authoring?



Cloud authoring is internet-based authoring. Shared resources, software and information are provided to your computer and other devices on demand, through a web browser. Lectora® Online is a cloud authoring tool that lets you share resources, collaborate on course development and streamline your workflow.

What do I need to create content with Lectora Online?



All you need is a stable internet connection and modern web browser. Lectora Online supports Internet Explorer 8+, Firefox, Chrome or Safari.

Does Lectora Online support HTML5?



Yes, not only is Lectora Online built with HTML5, but it also publishes HTML5 content. Flash isn't necessary, but if you want to use Flash, then go ahead! Lectora Online supports that too.

Where is Lectora Online hosted?



Servers are located in the United States, Europe, Australia and China.

Is there an extra cost or limit for Reviewers?



Nope! The Reviewer role in Lectora Online is free and unlimited.

What is the user license limit?



The license limit is the number of active users you may have at once. You can always purchase additional user licenses if you need to. It's easy to add new users in the cloud because there's no installation needed.

Is Lectora Online ever unavailable because of maintenance?



We occasionally schedule maintenance, typically on weekends during low usage times. Maintenance usually takes less than three hours. We'll send you a notification in advance—so that you can schedule in some relaxation time!



Is there a backup or recovery plan—just in case?



Absolutely. Lectora Online performs a server snapshot each night, which is backed up to off-site locations. Plus, we're prepared for anything; Lectora Online can be fully recovered. Total loss is highly unlikely because of the Amazon AWS best practices we follow for fail-over and recovery.

Can users access Lectora Online from public spaces like an internet cafe, or does Lectora Online authenticate IP addresses?



Users may access Lectora Online from anywhere with a valid UserID and Password. If you need an additional authentication level, we can limit connections by configuring a self-hosted instance to support this additional security measure.

What protection will I get against network security issues?



Lectora Online is hosted on the Amazon AWS network, which provides significant protection against traditional network security issues. For more information on how we test and prevent attacks, just ask your account representative.

Does Lectora Online support different time zones?



Yes. Everything is stored in GMT, which is then interpreted locally on the client side.

Does Lectora Online support multiple languages?

Yes. Lectora Online currently supports English, Brazilian Portuguese, Simplified Chinese, French, German, Spanish and Swedish.

Does Lectora Online run on HTTP or HTTPS?



It supports both protocols.

Can I import third party content to Lectora Online?



Sure. You can import PowerPoint presentations to Lectora Online. The Lectora course/title is stored in an open XML format, so if there's content in another open format, it could be mapped to our format if needed.

Have  
more  
questions?

**Just contact your  
account representative.**

We'd love to chat with you about Lectora Online.

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